Technical Support Consultant | Patra, Greece

About Entersoft:

We are Entersoft Group of companies, a leading business software and services provider in South East Europe and the Middle East offering a comprehensive and integrated business software suite with ERP, CRM, Retail, WMS, Mobile, e-Commerce and B.I. applications.

Our **mission** is to provide constantly innovative and effective full range integrated Enterprise Applications along with high quality services and support our customers to ensure optimized efficiency. With more than 20 years of experience, 4.000 customers and 500 employees, we continuously invest in advanced technologies and professional development of our people to ensure maximum efficiency and long-term collaborations.

We are expanding our Customer Technical Support team in Patra and we are looking for enthusiast professionals for the role **Technical Support Consultant**.

About the Role:

- Provide technical support to customers
- Monitor and maintain issues with softwares (ERP, CRM, Mobile, WMS)
- Advice and train users on software use
- Liaising with consultants and developers' teams

Desired Skills & Experience:

- Bachelor degree in Computer Science, Economics or similar specialties
- Knowledge of Microsoft SQL Server
- Fluency in English language
- Advanced communication skills
- Ability to work effectively under strict timelines and pressure
- Teamwork spirit

What we offer:

For the right talent that want to be part of our innovation-driven environment and high-performance culture, we offer competitive compensation and benefits package, along with top training and development opportunities.

If you are interested in this career opportunity, then we are eager to get to know you!
All applicants will be treated in strict confidence.

To apply for this role please send your CV at jobs@entersoft.gr .