**Adecco HR** is the global leader in HR services, certified in Greece with ISO 9001:2015 in the field of search and selection services and temporary placement. Adecco is currently seeking, on behalf of its client, for a dynamic professional to cover the following position:

**Customer Service Engineer (Located in Patra)**

**Job Description**
•   Organize service calls by directing them to service network

•   Technical liaison between customers and Company - Helps customers navigate through our technical

process, services and products

•   Organize Technical seminars and Trainings

•   Monitors service calls.

•   Manages and monitors support delivery of spares and services knowledgeable on a wide range.

•   Communicate Key Customers and maintains After Sales Support Delivery Plans that capture particular services portfolio suitable for their local market.

•   Manages the delivery and follow-up of proactive support designed to increase customer relationship with our company and our products.

•   Organize & monitors spare parts supply.

•   Develop reactive support cases, which will enhance customer’s trust.

•   By bringing the best possible level of service and knowledge about Client’s needs, the candidate should contribute to sales opportunities and Premier contracts renewal.

**Candidate Profile**
•   Fluency in English & Greek (French or Italian will be considered as plus)

•   2 - 5 years of experience in Technical Sector

•   BS/BA degree in Engineering

•   Competency in Analytical Problem Solving

•   Client facing experience

•   Relationship building and good communication skills

•   Ability to plan, execute and forecast actions in advance

•   Ability to effectively communicate Value Proposition to company’s Clients

**The Company Offers**

•   Dynamic and prestigious work environment

•   The best tools and technologies at your fingertips

•   Smart and motivated team

•   Unique chance for personal development

To apply for this job opening please submit your CV at: https://springprofessional.secure.force.com/jobboard/QuickApplyToJob?JobId=a0W4I00000W8bmwUAB&boardName=Greece%20Staffing%20Adecco%20ENG&language=elen

After the screening of the CVs, we will contact the candidates who meet the profile’s requirements to arrange an interview.

All applications are considered as strictly confidential.